

Quality Policy

Oceania Rail Road Solutions specialises in providing bespoke consultancy based services and products for the transport, mining and associated logistics industries. Oceania Rail Road Solutions has set its company values to place the utmost importance in the following and aims to live the values at all times:

- Safe operations
- Customer care, support and attention
- Continuous improvement
- Quantum leadership through our people, clients and the communities in which we serve
- Excellence in idea generation and innovation.

Oceania Rail Road Solutions understands the importance of quality to its customers and the business at large, and as such, it has established and implemented a quality management system based on the requirements of ISO 9001:2008. As well as complying with customer requirements, Oceania Rail Road Solutions commits to complying with the requirements of the standard and its own internal requirements, as well as statutory and regulatory requirements that apply to it. Via the quality management system and practical application of its values, the company aims to comply with customers' requirements, provide a quality product, and achieve customer satisfaction.

In order to achieve the aims of its quality management system, Oceania Rail Road Solutions establishes measurable quality objectives and targets at relevant functions and levels of the organisation, which its workers endeavour to achieve. Quality objectives and targets are set out in the organisation's current Objectives and Targets Register, and they relate to product as well as other areas of the business. Quality objectives and targets are reviewed for achievement at management review, and new objectives and targets are also set in this forum.

In line with its value of continuous improvement and the requirement of ISO 9001:2008, Oceania Rail Road Solutions commits to continually improving its quality management system via system maintenance, this quality policy, its objectives and targets, and other means, in order to remain a viable business well into the future.

Signed,

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